

End User Professional Services (End User IT Support)



Overview

Allied Digital's Professional Services provide the IT contract resources you need to implement for crucial projects, handle short-term or long term assignments.



What We Offer

- Staff augmentation at all levels- We Support every level within IT service management, from service desk specialists to IT technicians and engineers trained and certified in networking, security, databases and web development.
- Support for a wide variety of projects- Our trained professionals work with you to tackle any IT project, including OS migration, new application rollout and Hardware Refresh.
- Highly skilled, highly trained- we invest in the ongoing training and certification required for ensuring that we deliver the highest quality of services to our clients. Our IT professionals are well trained and certified in IT Service Management, as well as in the latest systems and software.



Delivery Methodology

Our VDI solution contribute significantly to minimize OPEX, CAPEX and overall TCO, and provide the following advantages:

- Reduce desktop management costs with the simplification and standardization of server hardware and client access devices
- Seamless deployment of patches and modifications to the virtual desktop from within the data center, mandating intervention for user acceptance and success
- Improved user satisfaction and productivity
- Better, easier and convenient management of desktop infrastructure

For more information contact us at: enduserit@allieddigital.net

visit us at: www.allieddigital.net

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