

Overview

From installation to product retirement, warranty upgrades to self-maintenance, proactive care to 24×7 problem resolution, you can rely on Allied Digital services and our authorized service partners for all hardware support needs. The breadth, depth, and quality of our hardware services portfolio surpasses in the computer industry. We have years of experience in servicing computer systems, networks, storage devices and peripherals.



What We Offer

Our services deliver comprehensive support for enterprises of all sizes and environments of all types: desktops, client/server, data center, print, mobile and global. We offer a wide range of purchase options, including convenient extended warranty hardware support packages.

- Field logistics including spares and parts management
- Warranty and non-warranty break fix
- Vender certified technicians
- Dispatched helpdesk services
- 24x7 onsite, same day or next business day coverage
- Preventative Maintenance
- Depot Repair
- Managed service programs with SLA's

Business Value

- Secure and confidential hard drive data wiping ensures clients their data is safe and will be removed properly and permanently.
- Accurate and customized asset reports show clients exactly what is being disposed of and where it went.
- Allied Digital's disposal processes assures clients their devices will be disposed of properly and within EPA certified waste guidelines. This ensures EPA compliancy.
- Clients can receive certificates of destruction for all assets destroyed. Three pass Department of Defence (DOD) wipes can be performed to ensure all data will be un-recoverable.
- Redeployment Services helps Clients realize savings by consolidating, reconditioning, and distributing assets that they already own.

For more information contact us at: itasset@allieddigital.net

visit us at: www.allieddigital.net

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